

# TIVC New Company Onboarding Guide

## The Innovation Vanguard Collective

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### Welcome to TIVC Project Tracking

TIVC Deployment Manager is a powerful, multi-tenant project tracking and deployment system designed specifically for telecommunications companies. Each company receives their own branded instance, fully customized with your company colors, logos, and branding.

This guide provides all the information you'll need to prepare for your onboarding to TIVC Deployment Manager. Our team will handle the technical setup and deployment to get your instance live quickly.

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## Information Required for Setup

### Company Information

Use this section to define your company's basic information in the TIVC system:

#### Company ID (Unique identifier)

- Format: Lowercase slug, no spaces
- Example: acme
- Purpose: Used internally for system configuration

#### Company Name (Display name)

- Format: Full company name as you want it displayed
- Example: Acme Corporation
- Purpose: Shown in user interface and branding

#### Category (Deployment environment)

- Options: Production, Beta, or Dev
- Example: Production
- Purpose: Determines deployment tier and SLA

#### Brand Template (Optional)

- Options: Sparklight, Spectrum, Starlink, Verizon, Viasat, FCC, Aruba
  - Or: Custom design
  - Purpose: Foundation for visual branding
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### Web Deployment Configuration

These settings control how your instance is accessed:

#### Domain Name (Your public domain)

- Example: acme.tivc.pro
- Format: Fully qualified domain name
- Purpose: Users access your instance at this URL

#### SSL Enabled (Secure connections)

- Options: Yes (recommended) or No
- Recommendation: Always enable for production
- Purpose: Encrypts user data in transit

#### Node.js API Port (Backend service port)

- Example: 3000, 3001, or 8080
- Format: Valid port number (1024-65535)
- Purpose: Internal API server communication

#### Public URL (Complete endpoint)

- Example: <https://acme.tivc.pro>
  - Format: Protocol + domain
  - Purpose: Full address for external access
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## Branding & Visual Identity

Customize the look and feel of your instance:

### Primary Brand Color (Main brand color)

- Format: Hex color code
- Example: #00E5CC
- Purpose: Primary UI elements and buttons

### Secondary Brand Color (Supporting color)

- Format: Hex color code
- Example: #38bdf8
- Purpose: Secondary UI elements and accents

### Accent Color (Highlight color)

- Format: Hex color code
- Example: #a78bfa
- Purpose: Links, hover states, and highlights

### Company Logo (Logo file)

- Format: JPG or PNG
- Size: Recommended 200x200 pixels
- Purpose: Displayed in header and branding areas

### Login Background Image (Optional)

- Format: JPG or PNG
- Orientation: Landscape (recommend 1920x1080 or wider)
- Purpose: Background behind login form

### Favicon (Browser icon, optional)

- Format: SVG or PNG
  - Size: 32x32 pixels
  - Purpose: Icon shown in browser tab
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## Mobile App Configuration

Set up mobile app identifiers and store links:

### iOS Bundle ID

- Format: Reverse domain notation
- Example: com.acme.vpt
- Purpose: Unique identifier for App Store

### Android Package Name

- Format: Reverse domain notation
- Example: com.acme.vpt
- Purpose: Unique identifier for Google Play

### App Display Name

- Example: Acme Project Tracker

- Purpose: Name shown on home screen

**App Store URL** (iOS, optional)

- Format: Full App Store link
- Leave blank: If app not yet published
- Purpose: Link to Apple App Store

**Play Store URL** (Android, optional)

- Format: Full Google Play link
  - Leave blank: If app not yet published
  - Purpose: Link to Google Play Store
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## Database Configuration

Provide your database connection details:

### MySQL Host

- Example: db.acme.local or 192.168.1.10
- Format: Hostname or IP address
- Purpose: Database server location

### MySQL Port

- Example: 3306
- Format: Port number
- Purpose: Database connection port

### Database Name

- Example: acme\_tivc\_production
- Format: Valid database name
- Purpose: Instance database name

### Database User

- Example: acme\_tivc\_user
- Format: Valid username
- Purpose: Database login account

### Database Password

- Format: Strong password
  - Security: Transmitted securely after submission
  - Purpose: Database authentication
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## Apache Web Server Configuration

Configure your Apache virtual host settings:

### Virtual Host Domain

- Example: acme.tivc.pro
- Format: Domain matching your SSL certificate
- Purpose: Apache ServerName directive

### SSL Certificate Path

- Example: /etc/ssl/certs/acme.crt
- Format: Full file path on server
- Purpose: HTTPS certificate location

### SSL Key Path

- Example: /etc/ssl/private/acme.key
- Format: Full file path on server
- Security: Keep private key secure
- Purpose: HTTPS private key location

### Proxy Port

- Example: 3000
  - Format: Valid port number
  - Purpose: Internal proxy destination port
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## Available Brand Templates

TIVC offers seven pre-built brand templates, each with carefully chosen color schemes and design elements optimized for telecommunications companies:

Template	Primary Color	Use Case
Sparklight	#FFB81C (Gold)	Cable/Broadband provider
Spectrum	#E31E24 (Red)	National carrier
Starlink	#1F1F1F (Black)	Satellite provider
Verizon	#0099CC (Blue)	Wireless carrier
Viasat	#00A4EF (Light Blue)	Satellite internet
FCC	#001A72 (Dark Blue)	Regulatory/Government
Aruba	#00AA44 (Green)	Enterprise networking

If none of these templates match your brand, we can create a fully custom design with your exact colors and style guidelines.

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## Onboarding Process

Follow these five steps to get your company live:

### Step 1: Gather Information

Collect all required information from this guide. Prepare your branding assets (logo, background image, favicon). Decide on your brand template or provide custom design files.

### Step 2: Submit Onboarding Request

Send your completed onboarding information to our admin team at [support@theinnovationvanguardcollective.com](mailto:support@theinnovationvanguardcollective.com). Include all details from this guide plus any custom branding files.

### Step 3: Configure and Brand

Our technical team receives your request and begins setup. We apply your selected brand template, configure all web and database settings, and set up your Apache virtual hosts and SSL certificates.

### Step 4: Review Staging Deployment

You'll receive access to your instance on our staging server for review. Test the interface, verify branding, and confirm all settings are correct. Provide feedback or request changes as needed.

### Step 5: Go Live to Production

Once you approve the staging deployment, we move your instance to production. You'll receive admin access credentials and documentation for your team.

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## Next Steps

### Ready to Onboard?

1. Gather all information from this guide
2. Prepare your branding assets
3. Select a brand template or decide on custom branding
4. Send your information to: [support@theinnovationvanguardcollective.com](mailto:support@theinnovationvanguardcollective.com)

### Questions?

Contact our onboarding team:

- Email: [support@theinnovationvanguardcollective.com](mailto:support@theinnovationvanguardcollective.com)
- Subject: TIVC Company Onboarding Request

We typically process onboarding requests within 3-5 business days.

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## Support & Resources

For technical documentation and additional resources:

- Visit: [tivcglobal.com](https://tivcglobal.com)
  - Documentation: [tivcglobal.com/docs](https://tivcglobal.com/docs)
  - Support: [support@theinnovationvanguardcollective.com](mailto:support@theinnovationvanguardcollective.com)
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